

HOW DO I
REPORT A
DOG
HOWLING
PROBLEM?



Who is responsible for cleaning up dog faeces?

Primarily dog walkers are responsible for cleaning up after their pets, and it is a punishable offence if they don't.

Local Authorities have a duty under the Environmental Protection Act 1990 and the Clean Neighbourhoods and Environment Act 2005 to keep highways and public land clear of dog faeces. Public land can include: parks, children's play grounds, sports grounds, beaches, pavements, verges and footpaths.



Is dog fouling a problem in your street or park?

To get dog faeces removed.....



You can telephone, write, email or use a web based interactive form.



What information do I need to give?

You need to give precise details of where the dog fouling is, and, if you witnessed the fouling, details of the dog/owner and the time it happened.

By Telephone:

Telephone Monmouthshire County Council Environmental Health Team on **01291 635 711**

In Writing:

Write to **Monmouthshire County Council Environmental Health Team,**
PO Box 106,
Caldicot, Mon. NP26 9AH



By E-Mail:

Email environmentalhealth@monmouthshire.gov.uk

By Web Based Interactive Form:

Go to the Monmouthshire County council web page www.monmouthshire.gov.uk/ then follow the next few steps to get started.....

Bank Holiday Office Closures Closes: 4.30pm Friday 28th August 2015 Re-opens: 9.00am Tuesday 1st September 2015
The One Stop Shops will be closing at Lunchtime for training, during the hours of 12.00-13.30 until the 31st August.
If you have an enquiry during this time you can phone your Local One Stop Shop as the phone service will continue as normal.



Click on
'Report A Problem'

LATEST NEWS

Residents respond to council engagement over development of Undy site

Four public engagement events hosted by Monmouthshire County Council to provide an opportunity to guide development of a site on the outskirts of Undy attracted 124 residents. As a result...

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ONLINE SERVICES

- PAY FOR A SERVICE
- REQUEST A SERVICE
- REPORT A PROBLEM
- MY SERVICES AND MAPS



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Report it

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Article last updated on: 20th January 2015

If you are aware of a problem that you think the Council should be made aware of please use our online form to inform us.

For all urgent problems, please phone 01633 644644. This phone number is manned 24 hours a day, 7 days a week

Report it form

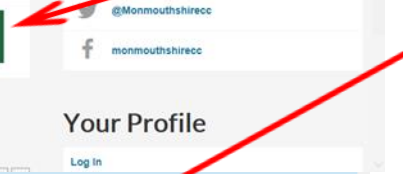
This link will direct you to our online form to report a problem

Fill in the form

Contact Us

01633 644644
contact@monmouthshire.gov.uk
County Hall, The Broadway, Usk, NP15 1GA
@Monmouthshirecc
monmouthshirecc

Click on
'Fill in the Form' then click on **'Dog Fouling'** and **'Recalculate'** the form



Monmouthshire County Council - Report A Problem

Report A Problem

About this Form

If you are aware of a problem that you think the Council should be made aware of please use the form below to inform us. Many thanks for your help. We will email you with the outcome of our investigation Use this form to make the Council aware of a concern you have and want to raise. Select the appropriate type of enquiry. Use the map if you need to identify a location.

Type of Enquiry

- Abandoned Vehicle
- Anti Social Behaviour
- Benefit Fraud
- Dog Fouling
- Fly Tipping Incident
- Food Quality complaint
- Health and Safety complaint/accident
- Litter incident
- Noise Pollution
- Removal of dumped syringes
- Report graffiti
- Smoke Nuisance

Recalculate

Highways

- Drainage
- Faulty Street Light
- Hedges and Trees
- Pot hole
- Traffic light problems

Recalculate

Now fill out the form, giving as much detail as possible:

- Your details
- About the problem
- And indicate on the map exactly where!

